

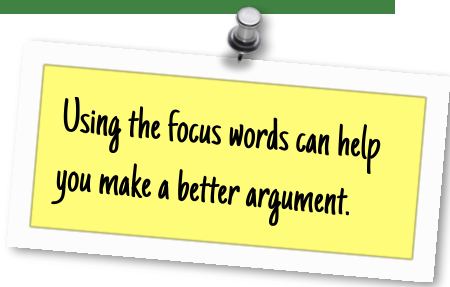
Writing

You are a customer service representative at Islandhopper Air. You just received this email from a customer who is complaining about missing his flight.

Dear Islandhopper Air,
I am irate! I made it to the Guam airport in just enough time to catch my flight to Hawaii. However, I was forced to comply with some stupid inspection rule. Airport officials wanted to see if I had fresh fruit in my luggage. I told them I didn't, but they went ahead and looked through my stuff anyway. When I told them that I would miss my flight, they just shook their heads and kept searching through my stuff. They said that they were especially worried about insect eggs getting off the island. What nonsense! My flight left without me because of your ridiculous rules. I want my money back, and I'm never flying your crazy airline again!

Signed,
Hula in a Huff

Your boss has asked you to respond in a respectful way to help this customer understand the importance of these inspections to protect the **populations** on other islands. Wow! You have a tough job, teaching science to an angry customer. Best of luck to you!



- native
- population
- interdependence
- disturbance
- recovery
- consumer
- producer
- predator
- prey
